



## MILESTONES

1987 [Suresh Lulla](#) established [Qimpro Consultants Pvt. Ltd.](#) as the Indian affiliate of the Juran Institute, USA.

Over the years, Qimpro saved Indian corporates over Rs 6,000 crores COPQ (cost of poor quality) using the Juran Trilogy.

1990 Established [Qimpro Awards](#) for Individual Excellence in Business. Winners include:

- Ratan Tata
- Keshub Mahindra
- Venu Srinivasan
- N R Narayana Murthy
- Kumar Mangalam Birla
- Azim Hasham Premji
- Dr Jamshed J Irani
- Faqir Chand Kohli
- Deepak Parekh
- Suresh Krishna
- Aditya Vikram Birla
- Chandra Mohan
- Rajesh Shah
- Dr B K Modi
- D L Shah

1992 Established [QualTech Prize for Team Excellence](#). Over the years, winners include:

- Bharti Cellular
- Crompton Greaves
- Hindalco Industries
- Jamnalal Bajaj Institute of Management Studies
- K J Somaiya Institute of Management Studies and Research
- Larsen and Toubro, Mahindra and Mahindra, Tractor Division
- Marico Industries
- Nicholas Piramal
- Otis Elevators
- Reliance Industries

- Shoppers Stop
- Sterlite Industries
- Sundram Fasteners
- Symbiosis Centre for Management and HRD
- Tata Steel
- Vardhman Spinning Mills
- Voltas

1993 Established [Qimpro College](#) for certifying facilitators and trainers for quality management.

The patrons of Qimpro College are:

- Niraj Bajaj, Director, Bajaj Group
- Prof Y K Bhushan, Director (Retd), NMIMS
- L Ganesh, Managing Director, Rane Engine Valves
- Prof A P Kudchadker, Deputy Director (Retd), IIT (Mumbai)
- Vithal Palekar, Chairman (Retd), Johnson & Johnson
- G L Mirchandani, Chairman, MIRC Electronics
- Chandra Mohan, Vice Chairman (Retd), Punjab Tractors
- Dan Pinck, Managing Partner, The Chilmark Group, USA

To date, over 500 quality managers have been certified by Qimpro College.

1993 Signed up with a knowledge partner, David Hutchins International, UK. DHI specialized in the ISO 9000 quality management system.

1994 Suresh Lulla was invited as Consultant for the third anniversary issue of Business Today, January 1995, dedicated to 'The Quality Revolution'.

1995 Suresh Lulla was on the Board of Editors for the book 'A History of Managing for Quality', J M Juran, Editor-in-Chief, ASQC Quality Press (1995).

1997 Suresh Lulla was appointed as Chairman of the IMC Quality Awards Committee.

In this capacity, he established the IMC Ramkrishna Bajaj National Quality Award (a clone of the Malcolm Baldrige National Quality Award in the USA) for business excellence, and the IMC Juran Quality Medal for a statesman for quality. Over the years, winners of the [IMC Ramkrishna Bajaj National Quality Award](#) have been:

- Datamatics Technologies, Mumbai
- National Education Society, Mumbai
- PT Indo Liberty Textiles, West Java, Indonesia
- Tata Chemicals, Fertilizer SBU, Babrala
- Larsen & Toubro, Engineering Construction & Contracts Division, Chennai
- D. A. V. Public School, New Panvel
- PT Elegant Textile Industry, Jakarta

- Tata Chemicals, Chemicals Division, Mithapur
- Bharat Heavy Electricals, Boiler Auxiliaries Plant, Ranipet
- i-flex solutions, Mumbai
- Birla Cellulosic, Unit of Grasim Industries, Kharach
- Reliance Industries, Hazira
- University of Mumbai Institute of Chemical Technology, Mumbai
- Indo-Gulf Corporation, Unit : Fertilizers, Lucknow
- Satyam Computer Services, Secunderabad
- Thai Acrylic Fibre, Saraburi
- Infosys Technologies, Bangalore
- Housing Development Finance Corporation, Mumbai
- Vikram Cement, A Division of Grasim Industries, Mandasaur

Suresh Lulla has trained over 500 Examiners for the IMC RBNQA.

Winners of the IMC Juran Quality Medal have been:

- Dr S S Badrinath
- Rahul Bajaj
- Dr Verghese Kurien
- Ratan Tata
- Dr R A Mashelkar
- Dr J J Irani
- F C Kohli
- Chandra Mohan
- Suresh Krishna
- D L Shah

- 1998 Signed up with a new knowledge partner, [Quality Council of Indiana, USA](#). QCI specializes in providing comprehensive, up-to-date study materials for all ASQ certification examinations.
- 1998 Signed up with one more knowledge partner, [GOAL/QPC, USA](#). GOAL/QPC is one of the leading publishers of pocket books, Memory Joggers (MJ), on quality. MJs have become a 'must have' in the toolkit of every quality professional, internationally.
- 2000 Developed the [International Quality Maturity Model](#) for measuring the quality of management performance. Several clients have used the IQMM to prepare for the Deming Application Prize. Clients that have won the Deming Application Prize include
- Thai Acrylic Fibre
  - Indo Gulf Fertilizers
  - PT. Elegant Textile, amongst others.

- 2000 Established [Qimpro Foundation](#). The primary objective of the Foundation is to support individual or team efforts towards upgrading 'Quality in Education' and 'Quality in Health Care'.
- The secondary objective is to recognize individuals serving as role models for world-class quality leadership
- 2003 Suresh Lulla authored "World-Class Quality: An Executive Handbook", published by Tata McGraw Hill (2003).
- 2004 Suresh Lulla was awarded the IMC Juran Centennial Medal for his pioneering contribution to quality practices in India.
- 2004 The Qimpro Foundation introduced the Qimpro Platinum Standard (Health Care). Winners have been:
- Dr Ajit Phadke
  - Dr Indira Hinduja
  - Dr S S Badrinath
- 2005 Suresh Lulla was awarded the Distinguished Alumnus Award by the Indian Institute of Technology, Bombay in recognition of his outstanding achievements in Quality Management Consultancy.
- 2005 The Qimpro Foundation introduced the Qimpro Platinum Standard (Education). Winners have been:
- Dr Kanti Bajpai
  - Prof. Ashok Misra
- 2006 Suresh Lulla was conferred the award of Fellow Member by the Institute of Management Consultants of India.
- 2007 Formalized [BestPrax Club Pvt. Ltd.](#) as an independent entity.