

PROBLEM SOLVING PRO



Problem Solving today is one of the most sought after skills in industry. Effective problem solving requires two sub-skills – structured thinking of a proven methodology; as well as appropriate application of quality and creativity tools. Tangible and intangible results follow with diligent application of both these sub-skills.

This gap between structured and ad hoc Problem Solving gives rise to inefficient processes, colossal waste and an underutilized workforce.

Problem Solving Pro is a digital course that prepares professionals to solve chronic problems that erode the performance of an organization. It also prepares these professionals to function as effective members of project teams and to disseminate a culture of Quality Improvement.

“I have observed with great admiration the evolution of Qimpro over the past two decades. What differentiates Qimpro is its singular passion for transforming Indian organizations, and their human resources, into world-class quality assets. Examples abound.”

Dr RA Mashelkar

National Research Professor
CSIR Bhatnagar Fellow and
President - Global Research
Alliance

THE GAP FOR PROFESSIONALS

- Problem Solving skills
- Lack of application-based pedagogy in education
- Knowledge of using quality in a cross-functional environment

“Patient Safety and Affordability are two major issues confronting healthcare. Mr Suresh Lulla, Founder of QIMPRO, has done commendable work in application of proven quality tools in healthcare, which are aimed at improving the efficiency and therefore the affordability.”

Dr Girdhar Gyani

Founder & Director General
AHPI

EXPERIENTIAL LEARNING

- Act / Experience
- Reflect / Lessons Learned
- Conceptualize / Theory / Model
- Apply / Experimentation

PROBLEM SOLVING PRO

Problem Solving Pro has been developed meticulously from the vast experience of Suresh Lulla – the Founder of Qimpro Consultants: India’s first dedicated quality consultancy.

The USP of the digital course is a case study–The Case of the Late Patient–that runs through the course. It is in a ‘comic’ format.

The digital course allows you to learn at your time over a three month period, using Suresh Lulla’s wealth of expertise all woven in with videos, interactive tests using stunning graphics. This fully online course is supplemented by an e-Jogger.

It is recommended to work in groups of five on a problem along with the course. Working on a real problem allows you to gain maximum practical exposure for this methodology.

PROBLEM SOLVING PRO



Suresh Lulla introduces and recaps each session with his unique insights

Stunning graphics help you demystify theory and concepts



A beautiful live-action comic case-study to take you through the Problem Solving journey



Downloadable tools for Problem Solving to use for projects and in your career

