

NEW

PROBLEM SOLVING \mathcal{R}

QIMPRO LAB FOR PROBLEM SOLVING

"Qimpro has been the pioneer of quality movement in India. Unlike many other consulting firms, Qimpro works with its clients to build capacity within the client organization such that it is able to stand on its own. Qimpro's internal processes and standards are world class."

Dr Santrupt B Misra

Director
Aditya Birla Management
Corporation

"The realization of the colossal waste in re-work and rejections had dawned soon after we began the Juran journey, which led to a systematic attack on process improvement and fool-proofing."

Chandra Mohan

Vice Chairman & MD (Retd)
Punjab Tractors

INTRODUCTION

Organizations have chronic problems. These chronic problems can be unearthed in value creation processes, support processes and supplier processes in manufacturing and non-manufacturing environments.

Chronic problems generate wasteful costs, as well as create customer dissatisfaction. This results in significant Cost Of Poor Quality (COPQ) and loss of market share.

Very often the root causes of chronic problems are diagnosed with clinical accuracy. However, the remedies for the root causes either remain unimplemented or are a mystery.

It is a fact that the teams that have worked on a problem acquire relevant and significant knowledge. This knowledge is invaluable.

These teams need a catalyst to help them to design practical remedies for solving their chronic problems. They also need facilitation to ideate on "How to address resistance to change?"

QIMPRO LAB

A Qimpro Lab is a workshop, in controlled conditions, to solve specific chronic problems.

Class size: 2-3 teams, of 5 members each.

AGENDA

The agenda for a Qimpro Lab involves:

- Problem definition
- Understanding the symptom-to-cause journey
- Evaluating alternative solutions
- Developing solutions and controls
- Plan for addressing resistance to change
- Plan for implementation of controls
- Plan for checking performance
- Plan for quantifying monetary gains

CERTIFICATION

On successful implementation of a remedy, each candidate will be awarded a Certificate of Achievement by Qimpro College.

RELATED OFFERINGS

- Problem Solving Pro
- Problem Solving Using Quality Improvement Tools
- Problem Solving Using Creativity Tools
- Problem Solving Masterclass



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