

NEW



MASTERCLASS

"Qimpro with the leadership of Suresh Lulla has done yeoman service to make managers and workers conscious of quality factor."

F C Kohli

Former Deputy Chairman
Tata Consultancy Services

"IMC Ramkrishna Bajaj National Quality Award has gained great prestige over the years and has helped to mould the mindset of quality professionals and hundreds of Corporates. Huge credit for this goes to the outstanding leadership of Mr Suresh Lulla."

Niraj Bajaj

Chairman and Managing Director
Mukand

INTRODUCTION

A masterclass is a coaching class conducted by an expert for a compact group of talented managers. Ideally, it is conducted around a roundtable for 10-12 participants.

For this Performance Excellence Masterclass, the mandatory pre-requisite for candidates is over 7 years of relevant work experience. The more the better. In Business. Or Education. Or Healthcare.

Proficiency in experiential learning can be an advantage. As also, communication and facilitation skills.

The Performance Excellence Masterclass is interactive. It is meant to answer hundreds of questions relating to coaching and facilitating the implementation of Performance Excellence models.

AGENDA

- Demystification of Performance Excellence
- Understanding the core values underlying a Performance Excellence model
- Understanding the criteria and interrelationships amongst criteria in a Performance Excellence model
- Demystification of the scoring system
- Role of upper management
- Road to Performance Excellence
- Development of Action Plans
- How to Fail

CERTIFICATION

Each participant will be awarded a Master Certificate for Performance Excellence.

RELATED OFFERINGS

- Performance Excellence Pro
- Quality Fables for Performance Excellence
- Turbocharging for Performance Excellence



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