



IMC AWARDS

THE 2012 IMC RAMKRISHNA BAJAJ NATIONAL QUALITY AWARDS & IMC JURAN QUALITY MEDAL



The IMC recognises personal and professional excellence through the IMC's Ramkrishna Bajaj National Quality Award Trust. On March 13, the Trust presented the 2012 IMC Ramkrishna Bajaj National Quality Awards & IMC Juran Quality Medal. The awards were presented by the Chief Guest, Hon'ble Dr. Justice C. S. Dharmadhikari.

Mr. Niranjan Hiranandani, President, IMC, recalled the role of **Shri Ramkrishna Bajaj as a business leader, a businessman who was a crusader for ethics in business, social welfare and consumer protection.** He established the Council for Fair Business Practices to facilitate his crusade and believed in customer-driven quality. **It was therefore appropriate that the IMC Quality Award was christened after one of the most trustworthy captains of Indian industry.** At the Chamber, the IMC RBNQA performance excellence initiative was seen as a catalyst for nation building.

Mr. Niraj Bajaj, Chairman, IMC Ramkrishna Bajaj National Quality Award Trust, said that **the most critical strategy for any organization to survive in a turbulent global environment is to be committed to a customer and the IMC Ramkrishna Bajaj National Quality Award criteria emphasizes precisely this dimension for success.**

Chief Guest, Hon'ble Dr Justice CS Dharmadhikari stated that **during his youth they had never heard about fair business practices until Shri Ramkrishna Bajaj started talking about it.** He requested all award winners to remember and make commitment to live up to the vision of Shri Ramkrishna Bajaj.

The winner for the 2012 IMC Juran Quality Medal was Dr. Devi Prasad Shetty, Chairman, Narayana Hrudayalaya Group of Hospitals. Dr. Shetty's message was, **"Technology gives the rich what they already have and the poor something which they could never get. We have to invest a lot in technology and this award will make us achieve our goals faster."**

The Trophy winners of the IMC Ramkrishna Bajaj National Quality Awards 2012 were:

- **Emami Ltd, North Guwahati - Manufacturing**
- **Global Indian International School, Baleshtier**
- **Campus, Singapore - Education**
- **Life Care, Indore - Small Business**
- **SBI Life Insurance Company Ltd - Service**



(L-R): Mr Viren Prasad Shetty receiving on behalf of Dr. Devi Prasad Shetty, Chairman, Narayana Hrudayalaya Group of Hospitals



(L-R): Mr Suresh Lulla, Chairman, IMC RBNQ Awards Committee; Mr Niraj Bajaj, Chairman, IMC RBNQA Trust; Chief Guest: Hon'ble Dr Justice C.S Dharmadhikari; Mr Niranjan Hiranandani, President, IMC; Mr Shailesh Vaidya, Vice President, IMC; Mr Arvind Pradhan, Director General, IMC

IMC RBNQA AWARDS



MANUFACTURING

Mr R Surana, President-Ops & Mr S Madan, Sr VP-Ops & team from Emami Ltd, Abhaypur, North Guvabati



SMALL BUSINESS

Mr V Rai, Managing Partner & team from Life Care Group, Indore



EDUCATION

Mr A Termunekar, Chairman GIIS & Mr B Shenoy, Dir-Edu Exec & team from Global Indian International School, Balestier Campus, Singapore



SERVICE

Mr A Bose, Exec Dir, Ops-IT & Mr R Krishnamurthy, COO & team from SBI Life Insurance Co Ltd, Mumbai